

# QUALITY POLICY

*Arabian Pipecoating Company Limited (APCO) is committed to complete customer satisfaction through being a reliable organization and providing quality products and services.*

The organization within this company recognizes that a high level of commitment to quality is essential to its overall success, as well as being in the best interests of all customers, employees and stakeholders.

The Arabian Pipecoating Company quality objectives shall be achieved at all Company locations by adhering to the following principles:

- Identification and documentation of customer requirements.
- Conformance to agreed customer specifications and compliance with applicable requirements.
- Implementation of the Quality Management System's best practices, and of industry leading measurement systems.
- Responsibility for quality and customer satisfaction shall rest with all employees.
- Continual improvement of the Quality Management System.
- Identification, assessment, prioritisation and mitigation of risks.
- Commitment to a reliable organization by providing necessary resources and training.

All employees at each location, from executive management to production personnel, are responsible for implementing and maintaining an effective quality management system. Regular audits shall be completed to determine conformance to, and drive continual improvement of, the quality management system.

All employees equally share responsibility for creating a reliable organization through flawless execution, and through the successful implementation of the quality management system. The quality policy shall be communicated and understood at all levels within the organization, and as appropriate, shall be made available to relevant interested parties,

  
**Iain Scott**  
General Manager

